1. Getting Started

Lens
Indicator Light
Motion Sensor
Call Button
Speaker

Infrared LED
Microphone
Infrared Light

Reset Button
Battery

Micro USB Port (Battery Charging)
MicroSD Card Slot
Security Screw Hole

Securefast

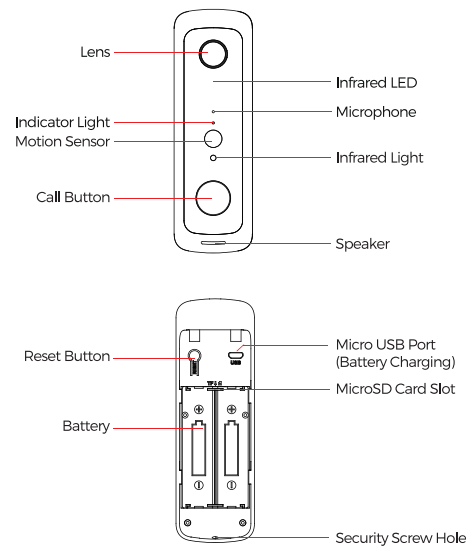## Low Consumption Smart Wireless Doorbell
Quick Guide

○ Indicator light flashing BLUE
The device is waiting to begin pairing.

○ Indicator light always RED
The Wi-Fi connection has failed.

○○ Indicator light both BLUE and RED
The Wi-Fi is disconnected.
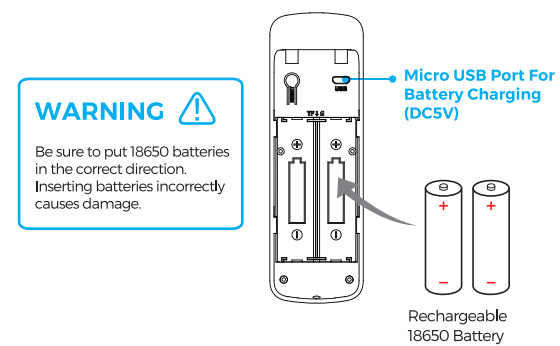
2. Charge your batteries

YOU MUST REMOVE INSULATING TABS FROM BATTERIES BEFORE CHARGING.

Charging Time: Approx 12 hours using 1Amp USB charger
(via the Doorbell's micro USB Port)

Please fully charge the 18650 batteries before use/configuration. With normal use batteries will last between 2 to 3 months.

Note:

If the doorbell captures an excessive number of events every day, then this will consume a considerable amount of battery power and the device will need to be recharged earlier than expected. The batteries will also drain a lot quicker if the Live View of the Doorbell is accessed regularly, via the APP.

To prevent excessive notifications/events you must reduce PIR sensitivity or configure PIR operational periods. This can be set from "Do-Not-Disturb Schedule".
Access "Do-Not-Disturb Schedule" by selecting the tab labelled "Me">> "Message Center" >> "Settings Icon" (Top right of display)

WARNING ⚠️
Be sure to put 18650 batteries in the correct direction. Inserting batteries incorrectly causes damage.

Micro USB Port For Battery Charging (DC5V)

Rechargeable 18650 Battery

Before using this product,
please read the Quick start Guide carefully and keep it for future reference.
V1.0

3. Set up your Doorbell in the TUYA SMART HOME APP

Step 1

Download the Denver Smart Home app.Scan QR code belowor search for "Tuya Smart" in Apple APP store or Google Play.

Tuya Smart

Step 2

Open the Tuya Smart APP, Register your email address and input your verification code supplied via the APP, in an email. Set a password and Login to your account.

NOTE: If verification email is not received check your Junk/Spam folder or contact Securefast for assistance.

Step 3

On your Smart Device TURN OFF 3G/4G/5G Mobile Data and connect to the 2.4Ghz Wi-Fi that you plan to configure the Doorbell to.

IMPORTANT: You must use your smart device to check you have adequate Wi-Fi signal at the location the Doorbell is to be installed.

It is recommended that set-up is completed within 3 minutes of Resetting the Doorbell. You may need to "Wake" the device via the Call Button before the Device can be reset using the Reset Button.
To add your Doorbell, select the "+" icon from the top right of the home page And select "Smart Doorbell" under "Security & Video Surveillance".
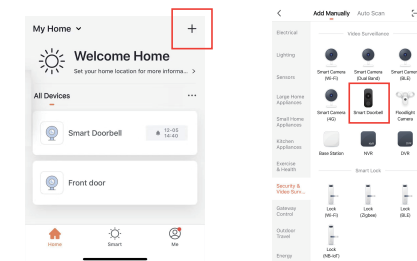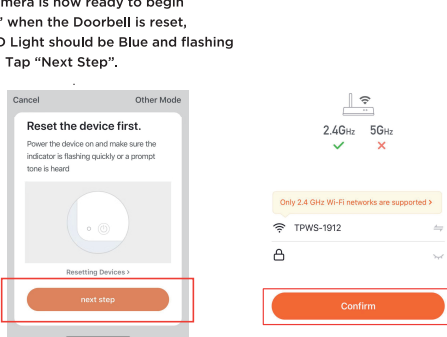

Step 4

With the felt tabs removed and charged batteries inserted, you should hear "The camera is now ready to begin pairing" when the Doorbell is reset, The LED Light should be Blue and flashing quickly. Tap "Next Step".
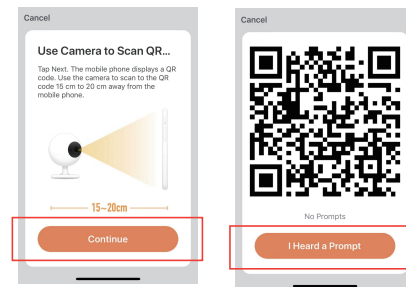
Step 5

Input details of your Wi-Fi network and tap "Confirm".

Step 6

Tap "Continue" and then display the QR Code on your smart device to the Doorbell. When the Doorbell makes a sound/prompt, registering the QR Code, tap "I Heard a Prompt".

Step 7

Once the Doorbell has connected to your Wi-Fi tap "Done" and setup is complete. Select the device from your Homepage to view the Live Feed.

Device added successfully
Smart Video Doorbell
Done
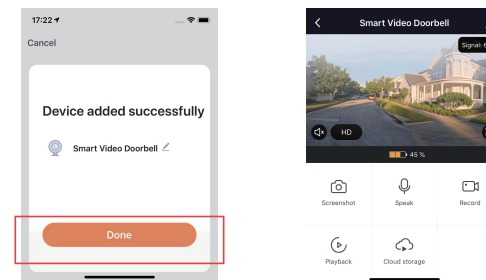
NOTICE:

You must turn on push notifications to allow the Tuya Smart Home APP to notify you of events.
1. Navigate to your Smart Device's Settings and select "Notifications" making sure they are ON
2. You may have a list of applications that support push notifications appear.
3. Tap the Tuya Smart Home APP and enable the notifications.
4. You must allow access permissions for the Tuya Smart Home APP to work correctly.
5. Select Tuya from your list of applications, within your Device Settings, and allow access to the permissions requested.

4. Set up your Wireless Chime

Use of a Wireless Chime allows the Doorbell to function in a traditional manner. Once a Chime is paired to a Doorbell it will sound when the Call Button, on the Doorbell, is pressed. The chime plugs directly into a 230V AC mains outlet.

The Tuya Home Smart APP & associated Smart Device will also receive a notification when the Call Button is pressed regardless of a Chime being paired.

Overview of the wireless chime

Tune
Indicator
Volume
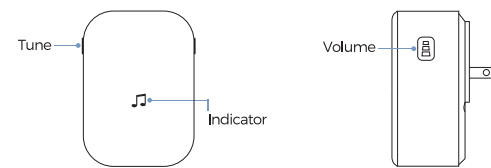
GettingStarted

Your Chime should easily pair, following the below instructions, should it not the Doorbell and the Chime may both need to be Reset prior to pairing.

Therefore, you may choose to pair your Doorbell and Chime before configuring to your Wi-Fi network.

To reset your chime un-plug it, then hold the volume button whilst plugging the Chime backin and continue to hold the button until the light on the music icon blinks (time approx. 10 seconds).

You can connect multiple Doorbells to one Chime and multiple Chimes to one Doorbell by repeating the procedure below.
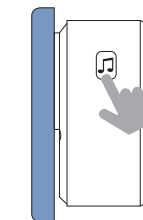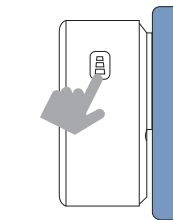
Step 1

Plug Chime into Mains Outlet.
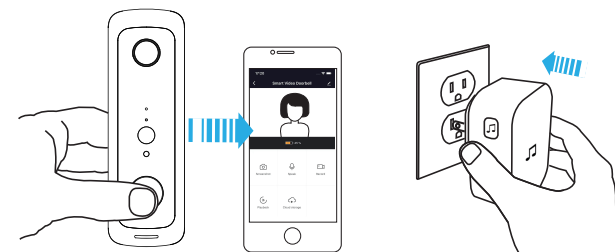
Step 2

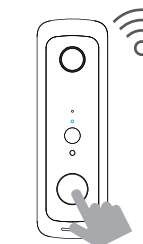Press the Tune Button to cycle through 52 different tunes and select a tune.

Step 3

Press the hold the Volume Button for 5 seconds until the blue indicator is ON.
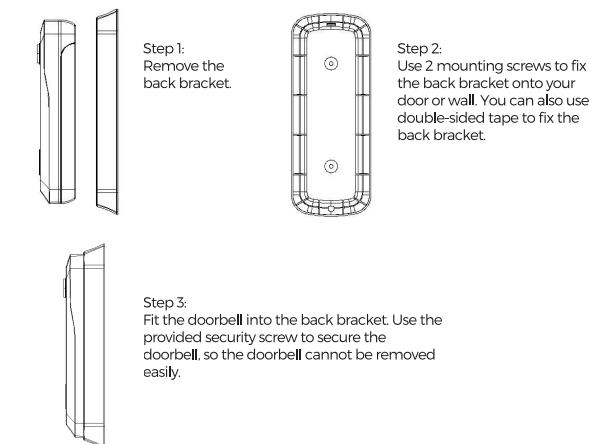

Step 4

Press the Call Button.

Step 5

Press the Call Button again, the chime will automatically play the tune you selected.

5. Install Your Video Doorbell On The Wall

IMPORTANT: Please check your Doorbell's Live View to check positioning of Doorbell is suitable. It is not recommended to fit the device below shoulder height.

You should also install the product to prevent direct exposure to the UV Rays of the Sun as this can negatively impact PIR motion detection and send false notifications. Additionally, glare from the Sun can distort the recordings/images taken by the Doorbell.

Step 1:
Remove the back bracket.

Step 2:
Use 2 mounting screws to fix the back bracket onto your door or wall. You can also use double-sided tape to fix the back bracket.

Step 3:
Fit the doorbell into the back bracket. Use the provided security screw to secure the doorbell, so the doorbell cannot be removed easily.

6. Event Recording

The Doorbell **MUST HAVE** a Micro SD Memory Card or Cloud Package to automatically record videos of events. (PIR Motion Detection/Doorbell being Rung via Call Button) If in use, the recorded events can be accessed and viewed using the "Playback" option from the Live Feed of the Doorbell.

The Tuya APP will automatically take still images, without the above, when activities are detected. This event history of images with date/time stamps can be accessed, within the Tuya APP, from the Home Page by following the below headings.
"Me">> "Message Center">> "Select Device that you wish you view Event History for". Images can be viewed or deleted from this screen.

Manual recording of videos/images can be done from the Live Feed of a device. The "Screenshot" or "Record" options will capture the Live Feed being watched and save within your Smart Device's Gallery to be accessed/shared later.

These can be instantly accessed using the "Photo album" option on the Live Feed.

7. FAQ

Q: How do Reset the Doorbell?
A: Use the Call Button to wake the Doorbell then press and hold the Reset Button until "System Reset" is heard (approximately 5 seconds).

Q: How do I share the Video Doorbell to another Device?
A: 1. The other user must first register for a Tuya Account and Log in
2. From the Tuya APP Homepage access the Live Feed of the Device you wish to share.
3. When viewing the Live Feed select the "Settings" icon in the top right hand corner.
4. Select- "ShareDevice"
5. Select- "Add Sharing"
6. Enter email address of account you wish to share to.
7. The other user will get an APP notification to finish setting up the device.

Q: How do I manage the users I have shared the Video Doorbell with?
A: 1. On the "Share Device" Screen select the user you wish to edit
2. From this screen you can configure the valid time period for the user (i.e between 9-5) You can also chose to completely remove a shared user.

Q: How do I adjust PIR motion detection sensitivity?
A: 1. Select the device you wish to configure from the Tuya APP Homepage
2. When viewing the Live Feed select the "Settings" icon in the top right hand corner
3. Select "PIR" and chose the appropriate sensitivity
    HIGH-Records and Notifies about every motion. Shortest Battery Life
    MEDIUM-Records and Notifies less often-Standard Battery Life
    LOW-Records and Notifies least frequently-Maximum Battery Life
    OFF-No PIR related notifications will be received.

Q: Howmany users can view the video at one time?
A: Up to 4 users can view the feed at one time on either Android or iOS products.

Q: Does this Doorbell support 5Ghz?
A: No, this product only works on 2.4Ghz.

Q: Why do I have poor signal on my Doorbell?
A: Your Doorbell may be too far away from the wireless router or you may have some obstructions between device and router that are reducing signal strength.
Did you check signal strength, at installation location, with your Smart Device before installing?
You may need to reposition your router or get a signal extender/booster for your Wireless Router to improve signal strength at the Doorbell's location.

Q: How do I configure the Doorbell to a new Router/Smart Device?
A: 1. You MUST FIRST DELETE the Doorbell off the user account/smart device the Doorbell was initially configured to and then RESET the Doorbell using the Reset Button.
2. Once deleted and reset you must repeat the configuration process in this manual.

Q: Why does my Doorbell only work when it is plugged into the mains for charging?
A: Have you removed the insulating Felt Tabs from the batteries and fully charge the Doorbell with tabs removed?

Q: Why does my phone not bring up a Call screen when the Doorbell Call Button is pressed?
A: The Doorbell sends a pop-up notification and amelody will be emitted from your phone to alert you of the Doorbell being rung.
The Doorbell will ring your phone like a traditional call if you are already in the Tuya APP whenthe Doorbell Call Button was pressed.
On some Android Devices a Call Screen may be experienced if you select the ringing Notification from your general list of notifications/the Pop-up from the Tuya Application.

Q: How do I get my Doorbell to record videos?
A: 1. Have you inserted a Micro SD Card (Max Size 128Gb) or taken out a cloud service?
2. Have you turned your PIR On?

Q: How do I set Speech/Audio from the phone to One-Way?
A: 1. Open your Device's Live Feed from the Tuya App Home Page and select the "Settings" Icon in the top right-hand corner
2. From "Basic Function Settings" then "Talk Mode" and select "One-Way Communication"

Securefast

Website: www.securefast.co.uk
Telephone: +44 (0) 1543 501600